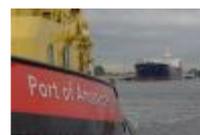


No 14, June 2012

Amsterdam switches to Statement of Harbour Dues service

From now on, all statements of harbour dues in Amsterdam will be made via Portbase. The Statement of Harbour Dues service, which has been in use in Rotterdam for some time, has been customised to suit the wishes and needs of the Port of Amsterdam. This makes e-mails and faxes a thing of the past. Following a successful pilot in May, all shipping lines, ship's agents and other agents are currently being connected to the new service.

With the introduction of the Statement of Harbour Dues service, (virtually) all compulsory notifications regarding visiting ships now take place via the Port Community System in the port of Amsterdam too. This means that information can be re-used and everyone can work more efficiently. In this connection, the Portbase services 'Vessel Notification' and 'Notification Dangerous Goods' were introduced earlier in Amsterdam.



Port of Harlingen a new participant



The Port of Harlingen has been connected to the Port Community System since April. All exchange of data on visiting ships in the Frisian port will take place via Portbase from now on. Dirk Klinkenberg of the Nautical Management department of the municipality of Harlingen: "We don't need to enter everything twice now and that makes a massive difference." Frank Alberda from ship's agent Nesta Shipping adds: "Our work has become easier and we can also save time." For

Portbase, the Port of Harlingen connection represents the next step towards national coverage for the Port Community System.

Moerdijk also wants to connect to Port Community System

The Port of Rotterdam Authority and Moerdijk Port Authority signed an agreement on 1 May 2012 for structural cooperation in the commercial and operational field. The aim is to further strengthen the national and international competitive position of both ports. One of the points of the agreement involves the future introduction of the Port Community System in Moerdijk.



Lehnkering improves its export services via ECS services



Lehnkering is one of Europe's leading logistics service providers for the chemicals and steel sector. The company started using Portbase's ECS services at the beginning of 2012, in connection with the export activities of a large German chemicals producer. Lehnkering's Import - Export Manager, Rémon Kerkhof: "If things don't go according to plan in the port, it means we can now act immediately. For example, if a container doesn't arrive in the port on time.

Customs formalities also run very smoothly thanks to the ECS services." Read the full the [client case study](#).

No need to re-enter data with new version of Cargo Information service

From the end of 2012, forwarding agents will be able to benefit from a new version of the Cargo Information service. What remains unchanged is that it will still be easy to access all information about cargo on board visiting container vessels. The forwarding agent will no longer need to phone, fax or e-mail the shipping company about this. What is new in the 2.0 version is that they will also be able to enter these cargo details directly in their own in-house computer system and then reuse them. There will be no need to log in online and re-enter data. That saves even more time and prevents errors. The quality of the service improves even further.



There is considerable interest among forwarding agents to take part in Cargo Information 2.0. Portbase has already made the message specifications available for software suppliers and forwarding agents wishing to link their in-house application to the Port Community System. You can request the message specifications via the [website](#).

Expansion of export services



With the new Exit Summary Declaration service, Portbase will be further expanding the export services of the Dutch ports in the autumn of 2012. The new service is a response to a recent European directive. This makes it compulsory to submit an Exit Summary Declaration (EXS) for all outgoing cargo for which safety and security data is not (or no longer) known to Customs in any other way. The Exit Summary Declaration service makes this very simple.

The service offers, as a basis, a blank e-form. At the request of a large group of shipping companies, Portbase is developing a more extensive version for the container sector. The container shipping companies concerned have already promised to use this service. The Exit Summary Declaration service will become available in the autumn of 2012.

Portbase gets attention in 2nd online Rotterdam Container Port Special

The Port of Rotterdam Authority has issued a 2nd edition of the online Rotterdam Container Port Special. The free digital magazine keeps you up to date on current developments in and around Rotterdam Container Port, with the aid of many moving images. The theme this time is 'Rotterdam, Gateway to the Games'. Numerous companies talk about their smart logistics solutions via the port of Rotterdam. Portbase also features extensively in the magazine. The online Rotterdam Container Special is available in both [English](#) and [German](#).



App from Amsterdam shows all ships

With the iamPort app from the Port of Amsterdam, you have easy access to all the information you need about expected ships, arrivals and departures in the Amsterdam port region at all times on your iPhone. In the latest version of this app, it is now also possible to look for ships on a port map. The iamPort app can be downloaded free from the [Apple Appstore](#).

Service Desk brings clarity

Since recently, companies which approach the Portbase Service Desk with a question or to report a fault have been receiving automatic status updates by e-mail (registered, being processed, resolved). In this way, clients always know where they stand. In the first e-mail a client receives after submitting a query or report, the expected resolution time is also indicated. This depends on priority, for which Portbase has set the most objective possible criteria. The criteria are available from the [Service Desk](#). It is now also possible to follow the Service Desk on



Two new members of management team

The Portbase management team has two new members: Piet Jan ten Thije and Erik Snijders. Ten Thije is Strategy and Business Development Manager. He succeeds Paul Swaak, who has decided to start his own business. Snijders is Corporate Information Manager. This is a new position at Portbase.



New member of Advisory Board

Carsten Borchers has joined Portbase's Advisory Board on behalf of the Dutch

Association of Inland Terminal Operators (VITO). In everyday life, Borchers is director of Delta Marine Terminal in Moerdijk and of barge operator Barge Line TODAY.

Where is Portbase?

Like to meet representatives of Portbase in person? In the [diary](#), you can see where you can meet us in the coming period.



Portbase is the spider in the web for all logistical information in the ports of Rotterdam and Amsterdam. Companies and authorities in both ports can exchange information even more easily and more efficiently via one joint Port Community System, so that everyone's competitive position is strengthened. Portbase is neutral, reliable, transparent and ambitious