# Backup procedure





### Import cargo management

## Notification Bonded Warehouse

This procedure is generic

Port Community System (PCS) is unavailable

What to do during a malfunction?

During a malfunction in the PCS, please call Maritime Customs CCC. Customs will agree further instructions with you to enable you to submit your pre-notification.

#### What to do after the malfunction has been resolved?

You will be able to submit your 4-hour notification using the standard procedure again. SAL declarations done under back-up procedure must be entered in the PCS retroactively. If you have any questions, please contact the Portbase Service Desk.

Customs Manifest System (CMF) is unavailable

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- Contactinformatie
- Customs

Maritime Customs CCC (Maritime Affairs)
Entry Summary declaration (ENS)
Summary Declaration for Temporary Storage (SAL)

- +31 (0)88 151 42 75
- <u>douane.drh.inenuitklaringen@belastingdienst.nl</u>
- www.oswo.nl/swodouane/course/view.php?id=4401

System Interface	×
Web Interface	<b>v</b>

#### Contact

If you have any questions, please feel free to contact our Service Desk.

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servicedesk@portbase.com

## Legend

- **\** Telephone
- 🖶 Fax
- E-mail
- Website
- Excel upload



1

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