

Backup procedure



Vessel call

1 Notification Waste Disposal

This **procedure** is generic.

The Port Community System (PCS) is unavailable

What to do during a malfunction?

All notifications must be submitted directly to the Harbour Master.

You must personally check with the Harbour Master whether your most recent notifications from before the malfunction occurred have arrived.

The 24 hour notification will be reduced to 8 hours. You must report all vessels to the Port Coordination Centre (PCC) by fax or e-mail eight hours prior to arrival. This may be done in any reporting format that is available to you. PCC's response message is confirmation that you have fulfilled your obligation to report. Please bear in mind the fact that no details are sent to the collectors. You must therefore contact the collectors yourself.

What to do after the malfunction has been resolved?

When the malfunction has been resolved, you must submit your notification waste disposal electronically via the PCS retroactively. If you have any questions, please contact the Portbase Service Desk.

The Port Authority's System is unavailable

What to do during a malfunction?

You can continue to submit notifications via the PCS, however you will not receive a confirmation of receipt. As soon as you have clicked 'Send', you have fulfilled your obligation to report. The 24-hour obligation to report shall continue to apply. Collectors automatically receive information from the PCS.

	System Interface	✗
	Web Interface	✓

Contact

If you have any questions, please feel free to contact our Service Desk.

+31 (0)88 625 25 25

+31 (0)88 625 25 02

servicedesk@portbase.com

Legend

Telephone

Fax

E-mail

Website

Excel upload

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What to do after the malfunction has been resolved?

If you have not received a confirmation of receipt during the malfunction, one will arrive shortly. If you have any questions, please contact the Portbase Service Desk.

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Bezoek Schip

▶ Contact information

⊙ Havenmeester van Amsterdam

Meldpunt haven

☎ 020 - 5234600

✉ gsm@portofamsterdam.com

🌐 <http://www.portofamsterdam.com/contact-divisiehavenmeester>

⊙ Port of Harlingen

Verkeerspost

☎ 0517 412 512

✉ havenpost@portofharlingen.nl (24/7)

Havenmeester van Dienst

☎ 06 5393 0028

✉ haven@portofharlingen.nl (kantoor tijden)

⊙ Havendienst Delfzijl / Eemshaven

☎ 0596 - 640477

☎ 0596 - 630464

✉ nsc@ groningen-seaports.com

⊙ Havenbedrijf Rotterdam

HCC Rotterdam

☎ 010 - 252 1000

☎ 010 - 252 1400

✉ HCC@portofrotterdam.com

▶ Collectors

See Annex 1

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Appendix 1

Businesses designated as Port Reception Facility (PRS)

Municipalities of Rotterdam, Dordrecht, Maassluis, Moerdijk, Papendrecht, Schiedam, Vlaardingen and Zwijndrecht

Name of business Located at Postcode and Town/City	PRS present Valid until Marpol substances	Reception facilities capacity	Phone / Fax E-mail Company activities re. the designation
A.J. van Vliet & Zonen B.V. IJsellaan 10 2935 CW Ouderkerk a/d IJssel	01-01-2018 Annex V	Vessel of 410 m ³	0180-684984 / 681577 E: info@vanvlietzn.nl Collection
ATM Moerdijk Vlasweg 12 4782 PW Moerdijk	Annex I and II 01-01-2018	Quayside tanks	Tel. 0168-389289 Fax 0168-389270 E: info@atmmoerdijk.nl Jetty facilities Treatment installation Collection and cleaning
B.V. Vacuüm-Reiniging (Vacuum Cleaning) Sportlaan 255 3364 DK Sliedrecht	01-01-2018 Only as a result of cleaning works Annex I and IV	Vacuum wagons	0184-430806 E:p.vangurp@breejen.com Collection and cleaning
Bek & Verburg B.V., Montrealweg 140 3197 KH Botlek Rotterdam	01-04-2016 Annex I, II, IV, V and VI	Vessels Vehicles of 2000 m ³	010-4287744 / 4287749 E: info@bek-verburg.nl Collection and cleaning
Beelen Rotterdam b.v. Maassluisdijk 103 3133 KA Vlaardingen	01-01-2018 Annex V	Vehicles	088-2600100 E: beelenrotterdam@beelen.nl
Drecht Tank Cleaning b.v. P.O. Box 3120 3301 DC Dordrecht	01-01-2018 Annex I, II, IV and V	Vessels Vehicles	078-6120976 E: info@dtcdordt.nl Collection and cleaning
International Slop Disposal b.v. (ISD) Torontostraat 20 3197 KN Botlek - Rotterdam	01-01-2018 Annex I, II, IV and V	Vessels Vehicles of 3900 m ³	085-4867222 E: info@slopdisposal.net Collection

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Name of business Located at Postcode and Town/City	PRS present Valid until Marpol substances	Reception facilities capacity	Phone / Fax E-mail Company activities re. the designation
J.C. Jongen Uilenkade 14 3336 LP Zwijndrecht	01-01-2018 Annex I and II		Tel. nr. 078-6352934 E: info@milieuboten.nl Collection
MAC2 Blauwe Weg 7 Port 261 2030 Antwerp	01-01-2018 Annex I, II and IV	Vessels	+32 (0)35 435925 E: operations@mac-2.be Collection and treatment
MAIN b.v. Petroleumhavenweg 48 1041 AC Amsterdam	01-09-2016 Annex I, II, IV and V	Vessels Vehicles	020-6130225 E: info@main-bv.nl
Marpol Services Trawlerkade 53 1976 CB IJmuiden	01-05-2016 Annex I, II, IV and V	Vessels	0255 525 051 E: info@marpolservices.nl Collection
Martens havenontvangstinstallatie Vlissingen b.v. Spanjeweg 2 4455 TW Nieuwdorp	01-01-2018 Annex I, II, IV and V	Vehicles Vessels Quayside tanks	0113-672210 E: info@martenscleaning.nl Collection, cleaning and treatment
Martignoni Slops Disposal B.V. Spanjeweg 2 4455 TW Nieuwdorp	01-01-2018 Annex I, II, and V	Vehicles Vessels	0113-672210 E: info@martignoni.nl Collection
Maritime Shipcleaning Rotterdam B.V Maassluisdijk 101 3133 KA Vlaardingen	01-01-2018 Only as a result of cleaning works Annex I and II	Vehicles	(0)10 3033215 Info@maritimeshipcleaning.nl Collection after cleaning
Omega Containertransport Den Haag Prisma 10 2495 AR The Hague	31-12-2015 Annex I, V	Vehicles	070 - 389 08 24 Collection
Reijm b.v. Computerweg 12d 3821 AB Amersfoort	21-06-2015 Annex I and II	Vehicles	010-2961111 rotterdam@reym.nl Collection

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Name of business Located at Postcode and Town/City	PRS present Valid until Marpol substances	Reception facilities capacity	Phone / Fax E-mail Company activities re. the designation
Ships Waste Oil Collector (SWOC) Chemiestraat 20 3197 KH Botlek Rotterdam	01-01-2018 Annex I, II, IV and V	Vessels Vehicles of 1440 m ³	010-2957154 E: info@shipswaste.nl Collection
Van Gansewinkel Nederland B.V. Kreekweg 80 3133 AZ Vlaardingen	01-12-2017 Annex V	Vehicles	0800-0130 Collection
Van Winden Cleaning B.V., Willem de Zwijgerlaan 19 3136 AP Vlaardingen	01-01-2015 Only as a result of cleaning works Annex I	Vehicles	0181-219222 / 0181- 212946 E: 1.winden@wxs.nl Collection and cleaning
Verhart Groen IJsselveld 20 3417 XH Montfoort	01-01-2018 Annex V	Vehicles	0348 -47 18 05 E: info@verhartgroen.nl
ZMC Engelandweg 33 4389 PC Vlissingen-Oost	01-01-2016 Annex I, II, IV and V	Vehicles	0118484038 E: info@zmcleaning.nl