

Back-up procedure



Import Cargo Management

6 Cargo Declaration Status Report

This procedure is generic.

▶ The Port Community System (PCS) is unavailable

What to do during a malfunction?

You must wait until the malfunction has been resolved.

What to do after the malfunction has been resolved?

After the malfunction, you will still receive the automatic e-mail containing the link to your Cargo Declaration Status Report retroactively.

▶ The Customs Manifest System (CMF) is unavailable

What to do during a malfunction?

You must wait until the malfunction has been resolved.

What to do after the malfunction has been resolved?

After the malfunction, you will still receive the automatic e-mail containing the link to your Cargo Declaration Status Report retroactively.

▶ Contact information

🔄 Customs

Maritime Customs CCC (Maritime Affairs)

Customs Entry Summary Declaration (ENS)

Customs Summary Declaration for Temporary Storage (SAL)

☎ +31 (0)88 151 42 75

✉ douane.drh.inenuitklaringen@belastingdienst.nl

🌐 <https://www.oswo.nl/swdouane/course/view.php?id=4401>

	System interface	✗
	Web interface	✓

Contact

If you have any questions or need help, please contact our Service Desk:

☎ +31 (0)88 625 25 25

☎ +31 (0)88 625 25 02

✉ servicedesk@portbase.com

Legend

☎ Phone

☎ Fax

✉ E-mail

🌐 Website

📄 Excel upload functionality

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