

Back-up procedure



Import Cargo Management

9 Discharge confirmation report

This procedure is generic.

▶ The Port Community System (PCS) is unavailable

What to do during a malfunction?

The report from the PCS is unavailable; messages from the terminal are put into a queue. You can wait until the malfunction has been resolved or compare your discharge list yourself using the discharge confirmation from the terminal. In the case of an under-discharger or an over-discharger, you must wait until the malfunction has been resolved before notifying Customs of this.

What to do after the malfunction has been resolved?

Messages from the terminal are still being processed. The report from the PCS can be consulted again via the web screens.

▶ The terminal system is unavailable

What to do during a malfunction?





Messages cannot be sent from the terminal; you must wait until the malfunction has been resolved.

What to do after the malfunction has been resolved?

The terminal will still send all messages to the PCS for processing. You can use the web screens again.


▶ Contact information

No contact details apply to this back-up procedure.






	System interface	
	Web interface	

Contact

If you have any questions or need help, please contact our Service Desk:

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Legend

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