

Backup procedure



System Interface



Web Interface



Contact

If you have any questions, please feel free to contact our Service Desk:



+31 (0)88 625 25 25



servicedesk@portbase.com

Legend



Telephone



E-mail

23

Inland Port Dues

This procedure is generic.



The Port Community System (PCS) is unavailable

What to do during a malfunction?

Hold off submitting your statement of inland port dues until the malfunction has been resolved.

What to do after the malfunction has been resolved?

After the malfunction has been resolved, you can submit the statements via the standard procedure.



The Port of Rotterdam Authority system is unavailable

What to do during a malfunction?

Hold off submitting your statement of inland port dues until the malfunction has been resolved.

What to do after the malfunction has been resolved?

After the malfunction has been resolved, you can submit the statements via the standard procedure.



Contact information

Port of Rotterdam Authority

World Port Center, Harbour Dues department

+31 (0)10 252 1523

+31 (0)10 252 4720 (IT emergencies outside office hours)

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