

Back-up procedure



Vessel Call

3 SafeSeaNet Notification

This procedure is generic.

▶ The Port Community System (PCS) is unavailable

What to do during a malfunction?



Because no communication takes place between the PCS and SPOC NL, messages sent to the SafeSeaNet via SPOC NL will go in the queue rather than being processed. You must wait until the malfunction has been resolved.

What to do after the malfunction has been resolved?

Messages in the queue are still processed and communicated to SafeSeaNet via SPOC NL.



▶ Contact information

No contact information applies to this back-up procedure.






 System interface	✓
 Web interface	✓

Contact

If you have any questions or need help, please contact our Service Desk:

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 servicedesk@portbase.com

Legend

 Phone
 Fax
 E-mail
 Website
 Excel upload functionality

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