





# Backup procedure



-  System Interface ✘
-  Web Interface ✔

## Contact

If you have any questions, please feel free to contact our Service Desk:

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## Legend

-  Telephone
-  E-mail
-  Website
-  Excel upload

## 38 Notification Verified Gross Mass (VGM)

This procedure is generic.

-  The Port Community System (PCS) is unavailable

### What to do during a malfunction?

Please wait till the PCS system is operational again. If this is not possible for operational reasons please submit your Verified Gross Mass through alternative channels.

### What to do after the malfunction has been resolved?

You can submit your VGM through the Portbase service Notification Verified Gross Mass using the standard procedure. Notifications you submitted through other channels than the PCS system are not visible in the PCS system.