



# Service Selector

## → Portbase Service Selector

Portbase's services support port authorities and companies by enabling easy and efficient exchange of information. The different phases display the port's entire logistics process – for both imports and exports – and the associated services. You can see which services are relevant to your business at a glance.

You can also consult the Service Selector online at: [www.portbase.com/services](http://www.portbase.com/services). There you will find up-to-date information on our services, services currently under development and services that are being discontinued.

## → Portbase

Portbase connects all the parties in the logistic chains of the Dutch ports. Via the Port Community System, Portbase facilitates data-sharing between businesses and the information exchange with government authorities to enable parties to work more quickly, with greater efficiency and at lower costs. Together with the growing community, Portbase makes data sharing ever more valuable – with the aim of making the Dutch port community, and hence the Dutch ports, Europe's smartest. Portbase is neutral, operated by and for the port community and is a non-profit organisation.

## → Benefits

The PCS offers a wide range of services, through which approximately 15,500 users send some 94 million electronic messages every year. The majority of these services reuse data that is already present within the PCS. This allows participants to work with optimum efficiency.

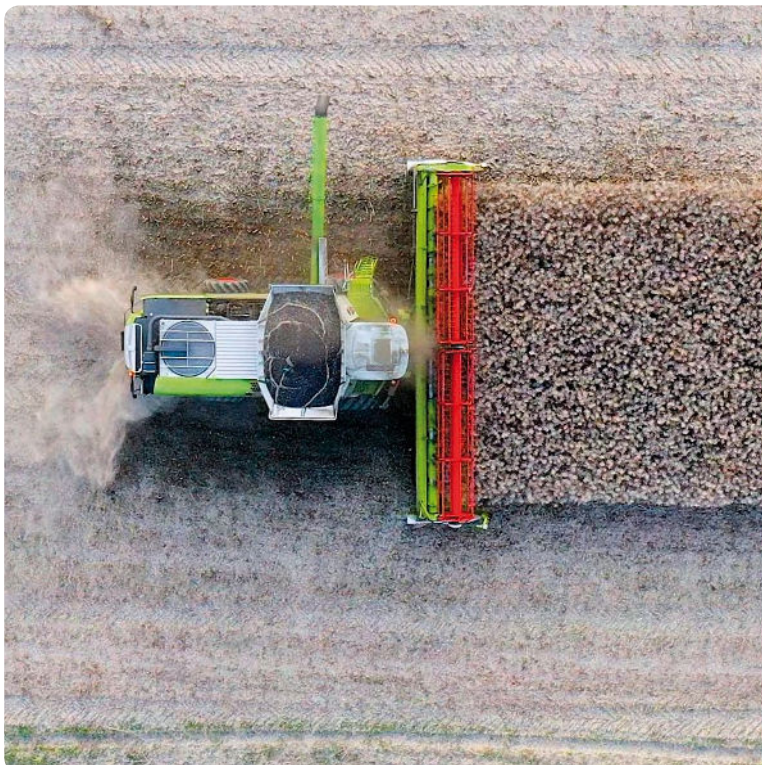
The benefits at a glance:

- greater efficiency;
- reduced costs;
- better service;
- more accurate planning;
- faster processing times;
- fewer mistakes;
- optimum reuse of data;
- available 24 hours a day, 7 days a week.

## → Enabled by-services



The PCS is an open platform. Alongside Portbase, other parties who serve a general logistic interest can also use it to provide services that deliver added value for the port community. Portbase also develops, manages and hosts such services under the name 'Enabled by-services'.



Keeping things moving

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39 41 7 10  
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46 48

6

## → Handling Import Cargo



## ← Handling Export Cargo

55 32

2 3 5  
29 30 34  
36 23

31 42

### → Vessel Visit

- 53 Notification Bunkers
- 39 Notification Crew and Passengers
- 2 Notification Dangerous Goods
- 41 Notification Ship's Stores
- 3 Notification Single Window
- 1 Notification Waste Disposal
- 5 Statement Harbour Dues Amsterdam
- 4 Vessel Notification
- 54 Vessel Notification to Terminal
- 55 Vessel Visit API

### → Handling Import Cargo

- 46 Cargo Controller
- 14 Cargo Declaration Import
- 6 Cargo Declaration Status Report
- 48 Cargo Release Manager
- 15 Declaration Food and Consumer Products
- 18 Differences List
- 9 Discharge Confirmation Report
- 10 Discharge Information
- 11 Discharge List
- 43 Import Status
- 7 Inspection Portal
- 16 Notification Import Documentation
- 21 Pre-arrival Cargo Declaration Import (4h)
- 51 Transhipment
- 17 Transit Declaration
- 19 Veterinary Inspection Process

### → Organising Hinterland Transport

- 42 Hinterland Container Notification Barge
- 42 Hinterland Container Notification Rail
- 42 Hinterland Container Notification Road
- 23 Inland Port Dues\*

\* Enabled by-service

### → Handling Export Cargo

- 32 Cargo Declaration Export Bulk/Containers
- 36 Clearance NCTS Export Containers
- 30 Notification of Arrival ECS Cargo
- 29 Notification of Arrival Export Containers
- 31 Notification Export Documentation
- 34 Track & Trace Export

Agents, shipping lines and shipbrokers in the bulk and container sector can speed up the logistic processes around vessel visits by using Portbase services.

This improves the logistic process because the relevant authorities – such as Customs and Harbour Master – and the port authorities are informed in good time about the arrival of a vessel, the cargo and the country of origin. There is also more coordination between all the parties involved. As a result, activities can be scheduled well in advance and potential risks evaluated ahead of time. Any inspections can be scheduled before the vessel actually enters the port. Turnaround times in vessel handling are further reduced.

Agents, shipping lines, shipbrokers, importers and forwarders are required to notify various authorities of the cargo they want to import to the European Union. This applies to both bulk and container transport. The Portbase services make it easy to comply with these requirements.

Information is provided efficiently and transparently to all the parties involved, such as Customs and the Food and Consumer Product Safety Authority, plus the sea terminals. Timely provision of information enables a smooth flow of goods. Within the Portbase services, the reuse of information enables a further simplification of logistics processes.

The port represents the gateway to and from the hinterland. Road, inland navigation and rail operators use the Portbase services to prenotify visits and containers to sea terminals, inland terminals and depots.

For cargo that needs to be moved to and from the port, the Portbase services provide a user-friendly way of exchanging information. Thanks to those services, terminals are informed well ahead of time and all the required information is known. As a result, logistics processes run smoothly.

Portbase offers forwarders, exporters, agents, shipbrokers and shipping lines a one-stop-shop solution for handling the export formalities.

The Portbase services improve the flow of both bulk and container transport. They provide optimum information for all the parties involved, including the terminals and Customs, and make it easy for all requirements to be met.

# Portbase services from A to Z

## Cargo Controller 46

Take control of your cargo. Cargo Controller makes the process of importing your cargo through the Dutch ports faster, easier and more transparent.

## Cargo Declaration Export Bulk/Containers 32

Easily submit outbound customs manifests to Customs.

## Cargo Declaration Import 14

The central portal for submitting summary declarations to Customs.

## Cargo Declaration Status Report 6

Timely insight into outstanding summary cargo declarations.

## Cargo Release Manager 48

Cargo Release Manager helps you import your cargo through the Dutch ports, enabling you to quickly find and track your cargo and immediately perform actions directed at your supply chain partners.

## Clearance NCTS Export Containers 36

The service Clearance NCTS Export Containers allows deepsea, shortsea and ferry terminals to automatically clear Transit (NCTS) documents via Portbase.

## Declaration Food and Consumer Products 15

The service Declaration Food and Consumer Products makes it easy and straightforward to notify the Netherlands Food and Consumer Product Safety Authority (NVWA) of veterinary cargo and high-risk food products.

## Differences List 18

The service Discrepancy List allows Customs to see the number of containers too few or too many (shortlanded and overlanded) discharged from a docked vessel per shipping line.

## Discharge Confirmation Report 9

Insight into discrepancies between declared and actual containers discharged.

## Discharge Information 10

The service Discharge Information displays a tanker's B/L and stowage data at a glance. It can also feed back the actual weight discharged.

## Discharge List 11

Easily compile discharge lists and submit them to container terminals.

## Hinterland Container Notification Barge 42

Prenotify barge visits and containers to terminals and depots via a single portal. Hinterland Container Notification (HCN) Barge also supplies the input for Nextlogic's integrated planning of every visit to the port.

## Hinterland Container Notification Rail 42

Rail operators can easily submit their discharge and loading lists to the rail terminals via Hinterland Container Notification (HCN) Rail.

## Hinterland Container Notification Road 42

HCN Road makes it easy to notify the arrival of your drivers at sea terminals, inland terminals and depots.

## Import Status 43

Import Status offers importers, forwarders, customs agents and inland operators real-time insight into the status of cargo arriving via shortsea and ferry terminals.

## Inland Port Dues® 23

Smooth handling of inland port dues in Rotterdam.

## Inspection Portal 7

From notice of inspection to release, the service Inspection Portal provides a complete picture of all scanning and physical inspections of inbound cargo that take place under the direction of Customs in all the Dutch ports at all times.

## Notification of Arrival ECS Cargo 30

The service Notification of Arrival ECS Cargo makes it easy to notify Customs of the arrival of export cargo (Arrival at Exit). This applies to liquid bulk, dry bulk and general cargo.

## Notification of Arrival Export Containers 29

Easily receive all customs documents and report Arrival at Exit.

## Notification Bunkers 53

Electronic prenotification of planned bunkering activities in the ports of Rotterdam and Dordrecht.

## Notification Crew and Passengers 39

The most practical solution for the electronic delivery of crew and passenger lists to the Seaport Police and the Royal Netherlands Marechaussee.

## Notification Dangerous Goods 2

With the service Notification Dangerous Goods, you inform the Harbour Master about dangerous goods on board at every vessel visit.

## Notification Export Documentation 31

Easily prenotify all customs documents for export at deepsea, shortsea and ferry terminals.

## Notification Import Documentation 16

Easily prenotify all customs documents for import at deepsea, shortsea and ferry terminals.

## Notification Ship's Stores 41

New customs requirement to notify ship's stores electronically.

## Notification Single Window 3

Enables the port authority to send all requested information to SPOC NL.

## Notification Waste Disposal 1

Efficiently report the waste on board a seagoing vessel.

## Pre-arrival Cargo Declaration Import (4h) 21

Easily submit Entry Summary Declaration (ENS) to Customs.

## Statement Harbour Dues Amsterdam 5

Easily submit your statements harbour dues to the Port of Amsterdam.

## Track & Trace Export 34

Real-time visibility of your export shipments via the Dutch ports. Track & Trace Export is part of the service Notification Export Documentation.

## Transhipment 51

Automatically send an REN message to Customs for your transshipment cargo.

## Transit Declaration 17

The service Transit Declaration makes it easy to submit your transit declarations (T1 declarations) to Customs 24 hours a day, 7 days per week from any location.

## Vessel Notification 4

With Vessel Notification, you can submit all your compulsory vessel notifications to the Harbour Masters and Customs, including the reporting of mandatory security information (ISPS).

## Vessel Notification to Terminal 54

Electronic coordination of vessel visits between the shipping line and the terminal.

## Vessel Visit API 55


With the Vessel Visit API, you have the ability to receive and/or share data at vessel level, with data available from agents, terminals, harbour master and nautical service providers.

## Veterinary Inspection Process 19

The service Veterinary Inspection Process gives you a single portal for prenotifying your arrival at all the inspection points in the port.

 Enabled by-service

 Available via Web Interface

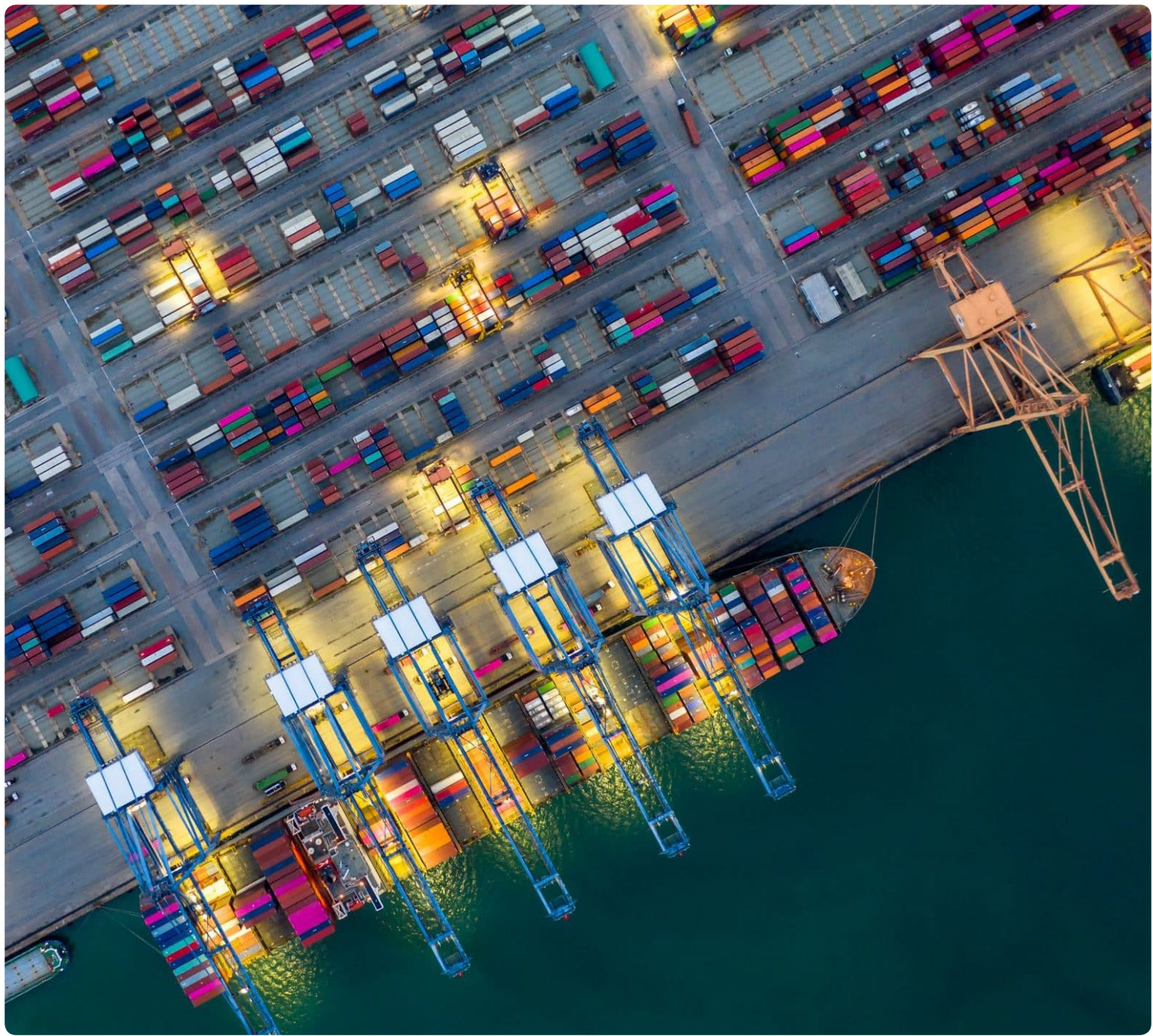
 Available via system interface

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Keeping  
things  
moving



## → More information

For more information or specific questions about Portbase services, you can always send an e-mail to: [info@portbase.com](mailto:info@portbase.com) or phone: +31 (0)88 625 25 00.

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